

INNOVATION IN COMMUNICATION & SYNCHRONY IN COLLABORATION

Google Apps



Google Apps is a set of versatile, accessible and secure applications, based in Google technology and designed for business contexts, providing its users with state-of-the-art communication and collaboration tools.

Google Apps was created to ease the implementation of a save, economic and scalable infrastructure of collaboration, in which text documents, spreadsheets, presentations, videos, calendars and contacts are safely shared.

Google Apps applications are:

- . Gmail - mailbox
- . Gtalk - IM and voice calling
- . Google Calendar - shared calendars
- . Google Docs - documents edition and sharing
- . Google Sites - websites creation
- . Google Videos - secure sharing of videos
- . Contacts



Google Apps security is based on two main aspects:

- . Protection against viruses and spam, and compliance with your company's politics on confidential information, thanks to the use of Google Postini.
- . Documents security through the automatic saving of changes, which is important when documents are shared. The use of several Datacenter to simultaneously store your organization documents secures them without the need of specific backup systems/procedures.

A document can be edited by several users simultaneously and everyone can immediately visualize any update being made.

Google Apps can execute several functions and so presents itself as a rentable solution, where several applications meet, increasing your company's productivity and communication. Being a SaaS, maintenance and IT support costs are reduced.

Characteristics:

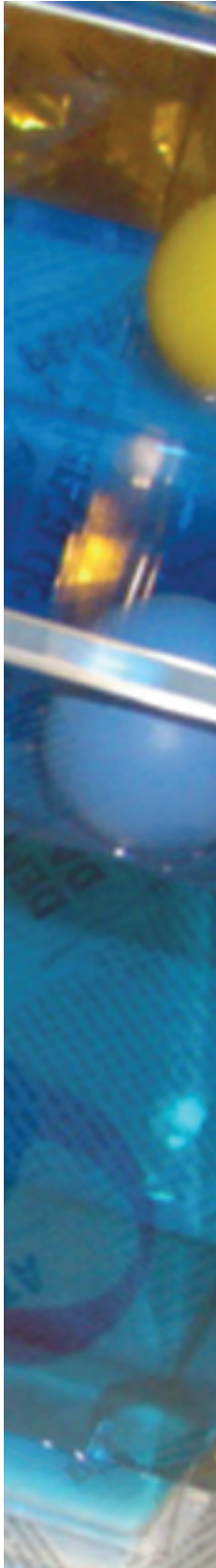
- . SLA of 99,9%;
- . On-line, e-mail and phone support;
- . Single Sign-On.

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Communication - E-mail, IM and VOIP

- . E-mail with a storage capacity up to 25 GB;
- . E-mail access anywhere, from any computer plugged on to the internet;
- . E-mail and IM access by cell-phone, Blackberry, iPhone, Android or other devices used in working environments;
- . Monitoring of all communications, enabling automatic saving of IM and allowing the reception of voice messages in the mailbox;
- . E-mail, attachments and IM conversation search, in a split second, with Google technology;
- . Available in 40 languages;
- . Security guaranteed against spam, viruses, DHA and DoS attacks, by using Google Postini;
- . Possibility to integrate company policies, preventing the entry and the exiting of inappropriate or sensible information, whether they are in e-mail messages or in documents attached to those messages.

Collaboration - information, documents and calendars

- . Easy sharing of documents, calendars, events, meetings, deadlines and contacts;
- . Edition of the same document by several users simultaneously, and all can visualize the updates of the others;
- . Automatic saving of files in edition;
- . Creation of new documents or upload of others;
- . Restriction of permissions;
- . Documents exportation in several formats (HTML, Word, Excel or PDF);
- . Capability to display different versions and changes of a document over time and to easily revert to a previous version;
- . Guaranteed security of shared documents and information;
- . Storage of Google Sites up to 10 GB and 500MB by user to shared storage.

Benefits:

- . Resources Optimization;
- . Productivity increase;
- . Easy integration with different applications;
- . Costs Reduction (nonexistent maintenance);
- . Cloud Computing reliable and scalable with less maintenance;
- . Storage space reduction;
- . Performance increase of the PC;
- . Reduced risks in security and compliance.

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